

### COVID-19 SAFETY MEASURES

The health, safety, and wellbeing of everyone working at Expo 2020 is the organisation's number one priority and it has implemented a number of precautionary measures in line with guidance from the UAE Ministry of Health and Prevention and Dubai Health Authority, and the latest information and advice from the World Health Organisation to meet the challenges of COVID-19. This includes:

#### EXPO 2020 CAMPUS



On site  
**vaccination  
hub**



Installation of  
**thermal  
cameras**



Intensification of all  
sanitisation procedures +  
hand sanitiser units



Requirement for visitor  
travel history declaration  
(pre-UAE travel restrictions)



**Three** world-class  
medical and COVID-19  
testing facilities



**Mandatory**  
mask wearing



**COVID-19 helpline**  
and online counselling service



Online COVID-19 Information  
Hub accessible to all staff

#### ACCOMMODATION SITES

- ▶ Mandatory increase in frequency of cleaning and sanitisation processes of all facilities and surfaces
- ▶ Increased hand sanitisers provided at entrances and in corridors
- ▶ Representatives responsible for handling of suspected COVID-19 symptoms
- ▶ Suspension of activities that gather large groups of workers
- ▶ Suspension of open buffets
- ▶ Social distancing measures established inside kitchens and dining rooms
- ▶ Individual rooms provided to vulnerable workers of senior age or with pre-existing health conditions, where possible

#### TRANSPORTATION



- ▶ Expo 2020 implementation of **25%** capacity in buses transporting workers
- ▶ Worker transportation subject to **deep cleaning** and **sanitisation** prior to collection of workers and after drop-off
- ▶ **Hand sanitisers** provided within worker transportation
- ▶ Early morning and evening **bus inspections** focused on adherence to COVID-19 precautionary measures

## EMERGENCY AID CENTRE

World-class medical facilities on-site

Operated by the Dubai Health Authority

**Open 24/7**

and staffed by doctors and nurses

Focused on both **wellbeing** and **incident management**



Has a fully operational helipad immediately outside, as well as **Expo's on-site ambulances**

Running a series of **health monitoring checks including temperature, pulse rate, respiratory and blood pressure** to support early detection of the virus



Those presenting symptoms of **COVID-19** would be referred to the Dubai Health Authority

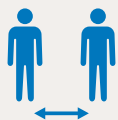
## CONTRACTORS

WORKING TOGETHER TO MAKE SURE WORKERS ARE PROTECTED

### EDUCATION & AWARENESS

Expo 2020-led communications and wellbeing briefing sessions with IP Contractors; Service Providers; Expo 2020 Contractors; Third-party Contractors

All communications include best practice guidance on:



Social distancing



Sanitisation



Hand hygiene



Respiratory etiquette



Multilingual & visual communication material



Medical check-ups and emergency procedures



Care for vulnerable workers

Official guidance covers:





- ▶ Compliance with UAE legal requirements across health, safety and environment
- ▶ COVID-19 risk assessments and mitigation action plans
- ▶ Guidance on communication, awareness and information dissemination
- ▶ Guidance on health, safety and welfare arrangements across sites
- ▶ Guidance on health, safety and wellbeing measures in accommodation facilities
- ▶ Guidance on protective transportation
- ▶ Requirements for reporting and recording procedures
- ▶ Health surveillance measures
- ▶ Medical emergency procedures

## WORKER VOICE

### FACILITATING OPEN DIALOGUE & FACE-TO-FACE COMMUNICATION

#### EDUCATION & AWARENESS

All contractors have carried out **COVID-19 awareness sessions** with workers, covering day-to-day protective measures including:

 Hand washing	 Social distancing	 Respiratory hygiene	 Busting myths
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**Awareness sessions are:**

- ▶ Facilitated regularly
- ▶ Multilingual
- ▶ Supported by practical demonstrations and visual aids

## WORKER VOICE

- ▶ Our freephone worker hotline enables workers to report issues anonymously and is available in eight languages
- ▶ Worker Connect – our multilingual language mobile app – also allows issues to be reported anonymously while acting as a one-stop-shop for educating workers on their rights. A new section on COVID-19 has been added to the app.
- ▶ Worker welfare committees are held by contractors with an elected Expo 2020 worker representative present where issues can be raised
- ▶ Expo 2020 conducts in-person Contractor interviews to assess COVID-19 related worker concerns alongside employer responses.

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## GOVERNANCE

### REINFORCING GOVERNMENT DIRECTIVES AND EXPO 2020 GUIDANCE



- ▶ Expo 2020's Worker Welfare team is made up of global and regional experts in their field, supported by advice from world class partners, who oversee Contractors
- ▶ We are working with our contractors to make sure COVID-19 related instructions are implemented as part of our overall monitoring of Expo 2020's Worker Welfare Assurance Standards
- ▶ Expo 2020 is working with government authorities to confirm Contractor adherence to COVID-19 guidelines and directives
- ▶ This applies to all IP Contractors; Service Providers; Expo 2020 Contractors; Third-party Contractors